

APPENDIX C
DEPARTMENT OF TECHNOLOGY SERVICES
CUSTOMER OWNED EQUIPMENT MANAGED SERVICES (COEMS)
Effective January 1, 2009

BASE SERVICES RATE

- Standard State-Owned cabinet (approximately 24"x 36") \$830 per month *
- Customer-Owned cabinet (approximately 24"x 36") \$720 per month
- Floor Space Reservation (approximately 24"x 36") \$545 per month

The monthly subscription rate includes the following:

- Floor space for a standard locking cabinet
- Physical Security (24 hours, 7 days per week)
- UPS and backup system
- Fire detection and suppression system
- An analog telephone line for usage while on site
- Under floor cabling to extend the customer circuit from the MPOE to their cabinet
- Under floor cabling to extend the customer CSGNet connection to their cabinet
- One hour of Remote Hands service from the DTS Help Desk **

* Rate is based on a standard server cabinet (24"x 36"). An additional rate will apply for larger cabinets.

** Help Desk staff will perform basic troubleshooting tasks (i.e., power on/off equipment, view LED light indicators, initiate manual testing of equipment, report error messages and reseal cable connections). Additional services are billed in 15-minute increments at \$90/hour consulting rate.